

YEAR IN REVIEW

Executive Director Reflects on Highlights and Accomplishments in First Year



Ryan Dowd

I began my Pathway journey March 7, 2022. As I write this in April, I want to recap my first year.

 This past spring and summer, we faced the remnants of COVID and were finally able to bring back some of the people supported by our Community Day Services

(CDS) program to the Plaza. It was great to get back to productive days in the work setting.

• We tackled the pending changes to the Home and Community Based Services (HCBS) Rule. We had less than one year to develop and implement Compliance Action Plans (CAPs) for every one of our homes, as well as the CDS Program, and pass that test as evidence of compliance. We changed locks on bedroom doors so folks could enjoy privacy and developed a Residency Agreement, or lease, to reinforce that the homes where they reside belong to them. We've incorporated personal calendars and schedules and identified events for all to enjoy, regardless of ability. Each person supported has the same rights, privileges and responsibilities as everyone else in the Jacksonville community.



• "Family Nights," where people supported, staff and board members have the opportunity to engage with one another outside of work hours have been a hit. These nights have included dinner and a movie, bingo

and ice cream bar, a holiday dinner, and a painting and pizza night. These will continue each quarter.

• We invited our community to Pathway as we hosted a Chamber Business After Hours on June 2. It was a night of cocktails, appetizers, fellowship and fun. We also auctioned off a variety of items provided by the people supported at Pathway, including crafts and artwork. Tours were provided to give visitors a "behind the scenes" view of Pathway.

• The Strategic Plan Kickoff was June 11 at our home on South West. This was an event for people supported and staff and their family members. The day included carnival games,



food, a bouncy house for the kids and live music. The gentlemen at South West were also very proud to show off their home and share their backyard for the day.

- We were invited to meet some of the gentlemen who were living at Brother James Court and who were looking for new living arrangements due to the closure of that facility. As a result of those meetings, we re-opened our home on Nazarene and welcomed three men to live there. We eventually added a fourth gentleman and will continue to operate it as a 4-person home.
- When the month of July arrived, we decided to have a 4th of July cookout for Pathway on July 1. We grilled burgers and dogs and had all the traditional picnic goodies. We also offered games and allowed all to take a bit of time off from their day to enjoy some summer fun.
- To celebrate our 10th Anniversary at the Plaza, we hosted our first-ever Parking Lot Party on Sept. 30 and Oct. 1. Sept. 30 was a day for staff and people supported, as we had rides, food trucks,



carnival games and a dunk tank for everyone to enjoy. On Oct. 1, we opened up the party to the community and added more food trucks, face-painting and live music.

 Pathway established an Events Committee with the assistance of the Board and staff, with the purpose of enhancing Pathway's presence in the Jacksonville community. The committee was involved in enrolling



Pathway in the Veteran's Day Parade, Christmas Parade, St. Patrick's Day Parade, and the upcoming July 4 Parade. In addition, we created the Valentine's Gala to celebrate Valentine's Day. Everyone

dressed in their best and danced the night away.

- We were reviewed by the Bureau of Clinical Services (BCS), the Bureau of Accreditation, Licensure and Certification (BALC) and the Bureau of Quality Management (BQM) throughout the year and enjoyed very high marks from all three, thanks to our dedicated staff.
- We also got the people we support more involved in our events, such as the parades, Family Nights and Pathway's Annual Meeting. At the annual meeting, the supported people were given awards for their outstanding accomplishments throughout the year. This is the one night we look back to see all that has been accomplished during the year and we celebrate achievements with both our staff and those we support. All these events will continue as we explore new opportunities to celebrate our individuals and staff.
- Our main goal at Pathway is to become not only the employer of choice in the Jacksonville and surrounding areas, but certainly the employer of choice in the disability community. That does not happen overnight.
 We are dedicated to providing excellent care to the people we support and unparalleled devotion to our incredible staff.

In Sympathy

We extend our sympathy to the family and friends of **Tim Donnelly** who passed away on August 4, 2022.

Welcome New Board Members

Daphne Spradlin, Marty Copeland and **Nate Fretz** have joined the board of directors. All will be filling open vacancies on the board.

Other board members include **Kevin Eckhoff** (President), **Koert Brown** (Vice President), **Lisa Farmer, LaChelle Griffin, Joey Henry** (Treasurer), **John McCorkle, Norma Moreland, Tim Olson, Phyllis Wallbaum, Karen Werries** (Secretary), **Jim Harper and Vicki Mullis**.

The board meets the fourth Monday of each month at 6 p.m.

Community Room Renamed in Honor of Former Board Member

On July 31, 2022, **Dr. Jason McDowell** passed away after a long illness. Jason was a Pathway Board Member for nine years, most recently serving as President from July 1, 2019 - June 30, 2021.



The current Community
Room has been dedicated to

Jason and going forward will be known as the Dr. Jason McDowell Community Room. A dedication ceremony was held May 22.

New Floor Arrives



Check out the new floor at our home at 763 South West. Thanks to the Pathway maintenance team for removing the old floor and installing the new.

CDS Cooking Club Debuts



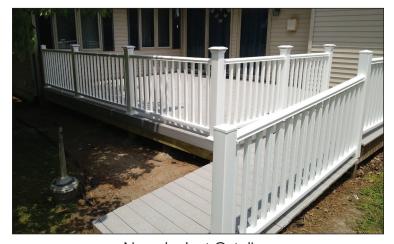
Community Day Services at Pathway has started a Cooking Club! Each week, the wonderful people we support are cooking up something in the kitchen and learning life skills (budgeting, buying ingredients, production costs), while also having fun creating treats and meals. This summer, we plan on breaking out the grill and selling some summer style food at the Plaza. Keep your eyes open for future announcements and menus!

New Pathway Memorial Wall



If you've been at Pathway Plaza lately, you may have noticed the new mural by the employee breakroom. The mural was painted by **Judy and Davis Tighe** of Jacksonville. Plaques of our people supported who have passed away will be hung and this will serve as our memorial wall. All of the people we support are important to us and we wanted to remember those no longer with us. Be sure to stop by and check it out!

Maintenance Projects Completed



New deck at Catalina



New sidewalk to the gazebo at Sandusky



Pathway Employee Spotlight

Meet our new Qualified Intellectual Disabilities Professional (QIDP) employees



Lacey Birk Residential



Jamie Dyer Residential



Julie Garman Residential



Linda Jackson Community Day Services



Yes, I want to support Pathway Services!

| □ \$1 | ,000 Benefactor | Name |
|-------|-----------------|---------|
| □ \$ | 500 Gold | Address |
| □\$ | 250 Silver | |
| □\$ | 100 Bronze | |
| □\$ | 50 Partner | Email |
| □\$ | Other amount | Phone |

Please clip and return this form, along with your contribution, to:

Pathway Services | 1905 W. Morton | Jacksonville, IL 62650



Festival of Trees Returns! Nov. 17-19

More details coming soon!

